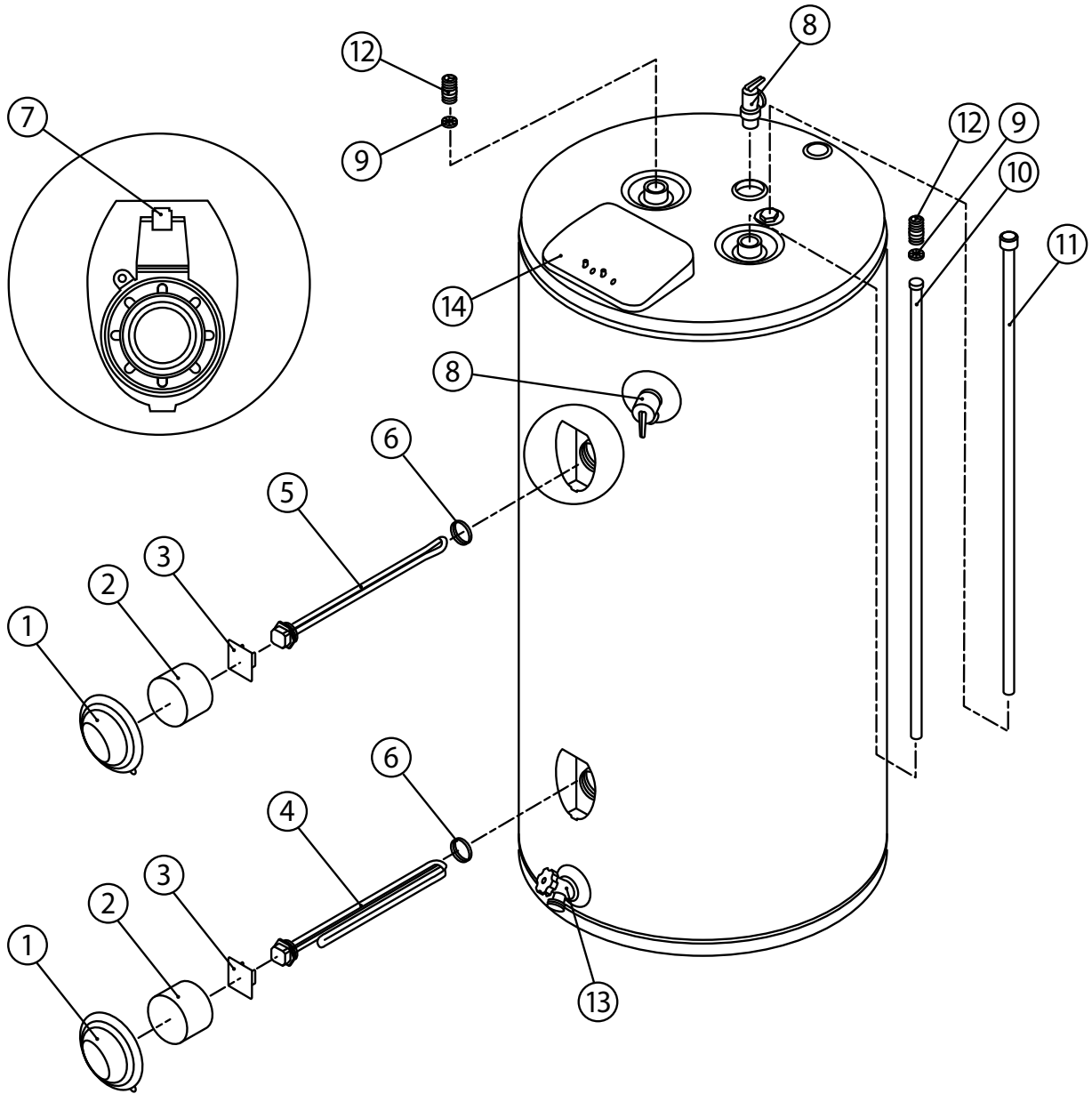


240V ONLY



**Energy Smart<sup>®</sup>  
Replacement  
Parts**

## Replacement Parts Illustration



## Replacement Parts List

No.	Part Name and Description	No.	Part Name and Description
1	Access Doors	8	T&P Relief Valve
2	Insulation Plug	9	Heat Traps
3	Element Covers	10	Dip Tube
4	Lower Element	11	Anode Rod
5	Upper Element	12	Nipples
6	Element Gasket	13	Drain Valve
7	Temperature Sensor	14	Junction Box with Board

## Energy Smart® Units with “EE” Model Number Prefix Only

Item Number	Description	Part Number
1	Access Doors	2610099
3	Element Covers	4810103
4	Lower Elements	
	4500 Watts/240 Volts (9 & 12-Year Models)	6900704
	4500 Watts/240 Volts (6-Year Models)	6900686
	5500 Watts/240 Volts (9 & 12-Year Models)	6900780
	5500 Watts/240 Volts (6-Year Models)	6900688
5	Upper Elements	
	4500 Watts/240 Volts (12-Year Models)	6900704
	4500 Watts/240 Volts (6 & 9-Year Models)	6900686
	5500 Watts/240 Volts (12-Year Models)	6900780
	5500 Watts/240 Volts (6 & 9-Year Models)	6900688
6	Element Gasket	4400032
7	Temperture Sensor	6910545
8	T&P Relief Valve 2" Cavity	6905041
8	T&P Relief Valve 3" Cavity	6905042
9 & 12	Heat Trap Nipples	6900429
10	Dip Tube (40R & 50R Models)	4710830
10	Dip Tube (All except 40R & 50R Models)	4710831
11	Anode Rod (40R & 50R Models)	4710180
11	Anode Rod (All except 40R & 50R Models)	4710184
12	Nipples	6900801
13	Drain Valve	6900764
14	Control Board	6910605
14	Control Board w/Top Cover	6910606

**When ordering repair parts, always give the following information:**

- Model, serial and product number
- Parts description
- Parts Item number

**Order Entry and Sales**

500 Princeton Road (FedEx, UPS)  
Johnson City, TN 37601-2030  
P.O. Box 4056 (Mailing)  
Johnson City, TN 37602-4056  
Hours of Operation:  
Monday-Friday 8:00 a.m. - 6:30 p.m. EST  
(800) 937-1037 Fax: (800) 581-7224

**Warranty and Service Support**

500 Princeton Road (FedEx, UPS)  
Johnson City, TN 37601-2030  
P.O. Box 1597 (Mailing)  
Johnson City, TN 37605

**Residential Product Service and Support**

Hours of Operation:  
Monday 8:00 a.m. - 7:00 p.m. EST  
Tuesday-Friday 8:00 a.m. - 8:00 p.m. EST  
Saturday 9:00 a.m. - 6:00 p.m. EST  
(800) 999-9515 Fax: (800) 999-5210

**Commercial Product Service and Support**

Hours of Operation:  
Monday 8:00 a.m. - 7:00 p.m. EST  
Tuesday-Friday 8:00 a.m. - 8:00 p.m. EST  
Saturday - On Call  
(800) 456-9805 Fax: (800) 999-5210

**Warranty Claims**

Hours of Operation:  
Monday-Friday 8:00 a.m. - 5:00 p.m. EST  
(800) 999-5052 Fax: (800) 999-5210

**General Information**

Hours of Operation:  
Monday-Friday 8:00 a.m. - 5:00 p.m. EST  
(423) 283-8000 Fax: (423) 283-8050

**International Sales**

Hours of Operation:  
Monday-Friday 8:00 a.m. - 5:00 p.m. EST  
(423) 283-8062 or (423) 283-8176  
Fax: (423) 283-8137

**Literature Fulfillment/Promotional Items**

Hours of Operation:  
Monday-Friday 8:00 a.m. - 5:00 p.m. EST  
(423) 232-2477 Fax: (423) 232-2480

**Credit/Collections**

Hours of Operation:  
Monday-Friday 8:00 a.m. - 5:00 p.m. EST  
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